

To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: July 1, 2021

RE: Prior Authorization requirements reinstated for certain services

Effective for dates of services on and after August 1, 2021, Keystone First and Keystone First CHC will follow the guidelines outlined by the Department of Human Services (DHS) recently released Medical Assistance Bulletin (MAB 99-21-03*). This MAB outlines the reinstatement of prior authorization requirements for certain services that were suspended in Provider Quick Tip #241 due to the COVID-19 emergency disaster. As a reminder, while the authorization requirements were suspended for claim payment purposes, the services listed below may be subject to a retrospective review for medical necessity

Note: Prior authorization of existing shift care services for children under the age of 21 continue to be suspended (for complete details on Shift Care requirements see Provider Quick Tip #241 on the COVID-19 page of the provider website).

Effective August 1, 2021 prior authorization requirements are reinstated for the following services:

- Inpatient Hospital Admissions
- Home Health
- Inpatient Rehabilitation Services
- Skilled Nursing Facility Services
- Medical Supplies and DME
- Radiology -prior authorizations of CT scan of the chest (specifically procedure codes 71250, 71260, and 71270)

*To read the complete details of MAB 99-21-03, visit the COVID-19 page of the provider website.

Thank you for your continued dedication and commitment to the care of our Members and Participants during this difficult time. If you have any questions, please contact Provider Services at 1-800-521-6007.

Sincerely,

Denise Ameye
Director, Provider Network Management