

The updated 2023 Keystone First and Keystone First Community Health Choices (CHC) Dental Provider Supplement is now available online.

June 6, 2023

Keystone First and Keystone First CHC are pleased to announce the availability of the 2023 Dental Provider Supplements.

Examples of updates and changes include topics such as:

- The requirement to submit all claims and prior authorization requests on the most current version of the ADA form
- Orthodontic Continuation of Care: added section for the process of continuation of orthodontic coverage.
- Clarification that patient records must be kept for a minimum of 10 years after the end of the termination of the State of client contract
- Updated the list that requires Prior Authorization/Retrospective Review
- Updated the Dental Benefits Grid
- Chart audit scores above 90% are considered as passing. Offices with scores less than 90% will have a corrective action letter sent and are re-reviewed for compliance within the next 120 days

For the complete list of the 2023 supplement updates and changes, and to access the supplement in its entirety, visit the provider center at:

www.keystonefirstpa.com → Provider → Resources → Dental or
www.keystonefirstchc.com → Provider → Resources → Dental Program.