

**To: Keystone First/Keystone First Community HealthChoices (CHC) Durable Medical Equipment (DME) Providers**

**Date: October 26, 2023**

**Re: Update to services requiring Prior Authorization**

Effective 11/27/2023, the following codes require plan prior authorization. Prior authorization requests can be quickly and easily obtained through NaviNet or faxed to Keystone First at 1-215-937-5322 or Keystone First CHC at 1-855-540-7066.

Code	Description	Plan Name	Prior Authorization required
Q4128	FlexHD, or AllopatchHD, per sq cm	Keystone First Keystone First CHC	Yes Yes
Q4151	AmnioBand or Guardian, per sq cm	Keystone First Keystone First CHC	Yes Yes

Reminder: To find out if a service needs prior authorization, use the Prior Authorization Lookup Tool on the provider website(s) at:

<https://www.keystonefirstpa.com/provider/resources/prior-authorization-lookup.aspx>  
<https://www.keystonefirstchc.com/providers/resources/prior-authorization-lookup.aspx>

Thank you for your participation in our network and the continued care you provide to our Members/Participants. If you have any questions regarding this notice, please contact Provider Services at 1-800-521-6007.