

To: Keystone First/Keystone First Community HealthChoices (CHC) Providers

Date: October 2, 2023

Re: Certain Prior Authorization requirements removed

Keystone First and Keystone First CHC has removed prior authorization requirements for certain ambulatory surgery procedures when performed in an outpatient facility or ambulatory surgery center.

Effective November 1, 2023, in-network providers are no longer required to request prior authorization for the procedures listed below:

Abscess Drainage, Superficial
Arthroscopy/Arthroplasty
Carpal Tunnel Release
Cataract-related Interventions
Colonoscopy
Cystourethroscopy
Debridement
Excision Superficial Soft Tumor
Hernia Repair
Hysteroscopy/Gynecological
Laryngoscopy
Lithotripsy
Septoplasty, Submucous Resection
Sinus Interventions
Tonsillectomy and Adenoidectomy
Trigger Finger Release
Tympanostomy
Upper Endoscopy

Reminder: To find out if a service needs prior authorization, use the Prior Authorization Lookup Tool on the provider website(s) at:

<https://www.keystonefirstpa.com/provider/resources/prior-authorization-lookup.aspx>
<https://www.keystonefirstchc.com/providers/resources/prior-authorization-lookup.aspx>

You can save time by submitting your prior authorization requests electronically via the Medical Authorizations workflow in NaviNet.

If you have questions regarding this notice, please contact your Provider Account Executive or Provider Services at 1-800-521-6007.