## **Keystone First Family of Health Plans**

200 Stevens Drive Philadelphia, PA 19113



To: Keystone First/Keystone First Community HealthChoices (CHC)/Keystone First VIP Choice Providers

**Date:** August 8, 2023

**RE:** Submission of Electronic Documentation (275 Transactions)

Keystone First/Keystone First CHC/Keystone First VIP Choice is pleased to announce added functionality for network providers to submit electronic attachments (275 transactions) to support a medical claim via Change Healthcare, our electronic data interchange (EDI) clearinghouse, effective August 1, 2023. This functionality expands the options for providers to provide supplemental documents providing additional patient medical information that cannot be accommodated within the ANSI ASC X12, 837 claim format.

## **Submit 275 electronic transactions using:**

| Payer Name: | Keystone First | Keystone First Community HealthChoices | Keystone First VIP Choice |
|-------------|----------------|--|---------------------------|
| Payor ID:   | 23284          | 42344                                  | 77741                     |

In addition, the following 275 claims attachment report codes have been added effective August 1, 2023. When submitting an attachment, use the applicable code in field number 19 of the CMS 1500 or field number 80 of the UB04, as documented in the Claims Filing Instructions located on the Provider website.

| Attachment Type  | Claim assignment attachment report code |
|--|---|
| Itemized Bill  | 03                                      |
| Medical Records for Hospital-Acquired Conditions (HAC) review                              | M1                                      |
| Single Case Agreement (SCA)/Letter of Agreement (LOA)                                      | 04                                      |
| Advanced Beneficiary Notice (ABN)  | 05                                      |
| Consent Form   | CK                                      |
| Manufacturer Suggested Retail Price/Invoice  | 06                                      |
| Electric Breast Pump Request Form  | 07                                      |
| Child Medical Eval (CME) Checklist consent forms   | 08                                      |
| EOBs – for 275 attachments should only be used for non-covered or exhausted benefit letter | EB                                      |
| Certification of the Decision to Terminate Pregnancy                                       | СТ                                      |
| Ambulance Trip Notes/ Run Sheet  | AM                                      |

Providers may also continue to submit documentation for Keystone First, Keystone First CHC or Keystone First VIP Choice by mail to:

| Keystone First              | Keystone First Community | Keystone First VIP Choice    |
|-----------------------------|--------------------------|------------------------------|
| Claim Processing department | HealthChoices            | Claims Processing Department |
| P.O. Box 7115               | P.O. Box 7146            | P.O. Box 7143                |
| London, Kentucky 40742      | London, KY 40742-7146    | London, KY 40742-7143        |

If you have questions about this communication, please contact your Provider Account Executive or Provider Services at **1-800-521-6007**.