

**Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce that the 2023 Medical Provider Claims Filing Instructions are now available online.**

Some important updates:

- CMS-1500 claim form instructions
  - **Field #19 Additional Claim Information (Designated by NUCC):** Updates to Instructions and Comments; Required or Conditional; Loop ID Segment; Notes.
  - **Field #33b Other ID#:** Updates to Loop ID; Segment.
- UB-04 claim form instructions
  - **Field #1 NUBC Billing Provider Name, Address, and Telephone Number:** Updates to Instructions and Comments; Notes.
  - **Field # Est. Amount Due:** Updates to Instructions and Comments; Loop.
- Updated EDI Technical Support Group email address.
- New: Incontinence Supplies (Diapers) information, including prior authorization requirements for Keystone First and Keystone First CHC .
- Updated PerformRx Bleeding Disorder Program phone number for questions regarding Factor Drug Carve Out authorization status.
- Updated website URLs as needed

You can access the 2023 Medical Provider Claims Filing Instructions on our websites at:

<http://www.keystonefirstpa.com> → Providers → Claims and billing

<http://www.keystonefirstchc.com> → For Providers → Claims and billing

If you have questions about this notice, please contact Provider Services at **1-800-521-6007** or your Provider Account Executive.

June 13, 2023