

To: Keystone First/Keystone First Community HealthChoices Provider

Date: October 25, 2023

Re: Street Medicine Provision of care Place of Service (POS) and expanded provider types

Keystone First and Keystone First Community HealthChoices (CHC) will follow the recently released Pennsylvania Department of Human Services (DHS) Medical Assistance Bulletin (MAB) 01-23-26 guidelines regarding POS billing and expanded eligible provider types for the provision of services to Keystone First/Keystone First CHC Members/Participants experiencing unsheltered homelessness when delivered in their lived environment, also referred to as “street medicine.”

According to the MAB 01-23-26*, “The fundamental approach of street medicine is to engage people experiencing unsheltered homelessness exactly where they are and on their own terms to reduce or eliminate barriers to care access and follow-through.”

Therefore, effective for dates of service on and after October 1, 2023, eligible providers* should utilize the newly created CMS POS 27 (Outreach Site/Street). POS 27 is defined as a non-permanent location on the street or found environment, not described by any other POS code, where health professionals provide preventive, screening, diagnostic, and/or treatment services to unsheltered homeless individuals.

*** To see the complete expanded list of eligible provider types that can render street services, please refer to MAB 01-23-26 posted on our provider websites: www.keystonefirstpa.com →Providers →Resources → MA Bulletins and www.keystonefirstchc.com →Providers →Resources → DHS news and Bulletins**

Thank you for your participation in our network and for your care and commitment to building trust with this vulnerable population. If you have any questions regarding this notice, please contact Provider Services at 1-800-521-6007 or your Provider Account Executive.