

Keystone First and Keystone First Community HealthChoices (CHC) are pleased to announce that the 2025 Medical Provider Claims Filing Instructions are now available online.

Some important updates:

- Information on Availity as a clearinghouse choice and contact information
- Updated to Change Healthcare to Optum/Change Healthcare
- Changes to disputes and appeals addresses

You can access the 2025 Medical Provider Claims Filing Instructions on our websites at:

<http://www.keystonefirstpa.com> → Providers → Claims and billing → Claims filing instructions

<http://www.keystonefirstchc.com> → For Providers → Claims and billing → Claims filing instructions
for medical providers.

If you have questions about this notice, please contact Provider Services at **1-800-521-6007** or your Provider Account Executive.

April 24, 2025