



Keystone First

Coverage by Vista Health Plan,
an independent licensee of the Blue Cross and Blue Shield Association.

2024 Keystone First Dental Supplement Updates	Page
Covered Benefits	
Medically Necessary Dental Services for Members under 21 years of age: Removed language for Members under 21 years of age who require Medically Necessary dental services not listed as a covered service or beyond the current limits; the dentist should request a waiver through the 1150 Administrative Waiver (program exception) process.	13-14
Payment for Non-Covered Services: Removed language indicating the utilization of the 1150 Administrative Waiver process for Members 21 years of age or older	14
Electronic Attachments: added Vyne Dental information	14
Prior Authorization, Retrospective Review, and Documentation Requirements	
Updated Medically Necessary Medical Assistance Program Standards	15
Claim Submission Procedures	
Continuation of Care: Added language the Plan provides continuing coverage of care for Members who are engaged in an ongoing course of treatment with a non-participating Practitioner or Provider to promote continuity of care.	25
Health Insurance Portability and Accountability Act (HIPAA) and Fraud, Waste and Abuse	
Reporting and Preventing Fraud, Waste and Abuse: Updated mailing address for written statements to Special Investigations Unit and updated mailing address to report suspected Fraud, Waste and Abuse	28-29
Important Notice for Submitting Paper Authorizations and Claims	
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Health Guidelines-Ages 0-20 Years	
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